



Florence, February 1st, 2018

Object: Reference letter (translated version)

Miss Stella Marrali worked at our dental clinic **ABForli S.r.l.** until January 31st, 2018, in the role of **Receptionist**.

DentalPro Group is present in Italy with more than 120 clinics, providing dental services ranging from oral prevention to dental implant surgery.

During her role as Receptionist in our clinic, Stella carried out the following tasks:

- Implemented marketing strategies to acquire potential clients
- Welcomed and followed patients
- Organized weekly medical/patient schedules
- Prepared monthly staff shifts
- Collaborated with and supported the entire clinic staff

I can affirm that she performed her work with motivation and responsibility, consistently achieving the required results. Through her professional experience and personal skills, she successfully met the objectives assigned to her. Stella consistently demonstrated initiative and independence in identifying the needs of both the clinic and its patients. She adapted easily to various situations, always achieving excellent results, while showing integrity, reliability, precision and honesty.

Stella Marrali integrated seamlessly into the company, building excellent relationships with both colleagues and patients.

Through her work, she gained trust and proved her dependability.

DentalPro Group thanks her for her collaboration and extends its best wishes for her professional future.

Cristiano Mori
Area Manager

